



SPORTS PROGRAM REFUND, CANCELLATION, LATE REGISTRATION POLICY, & INSUFFICIENT FUNDS / RETURNED CHECK POLICY

Youth Sports League Refund Policy

- Full Refunds: You may receive a 100% refund if the request is made before teams and rosters have been finalized.
- No Refunds After Rosters Are Set: Once teams are formed and payment has been received, no refunds will be issued. We understand that plans may change, but league planning depends on accurate player counts. A paid registration reserves a spot, and last-minute cancellations can impact the integrity of the league.
- Medical Exceptions: If a participant is unable to play due to a medical injury (e.g., a broken leg), a refund may be issued upon submission of a doctor's note to the Mauldin Recreation Department.

Late Registration Policy

- A \$10 late registration fee will be applied to all sports registrations submitted after the official registration period has ended. Please register early to avoid additional charges and to secure your spot in the program.



Insufficient Funds / Returned Check Policy

In the event a payment made to the City of Mauldin Parks and Recreation Department is returned by the bank due to **insufficient funds, a closed account, or a stop payment**, the following procedures will apply:

Notification:

- The payer will be notified by phone, email, or mail that their payment has been returned.

Repayment Requirement:

- The payer must repay the full amount of the original payment **plus a returned check fee of \$30.00** (or the current City-established fee).
- Payment must be made by **cash, money order, or certified cashier's check**. Personal checks will not be accepted for repayment of returned items.

Deadline for Repayment:

Payment in full must be received within **10 business days** of notification. Failure to do so may result in:

- Suspension of participation in programs or facility use, and/or
- Cancellation of registration or reservation without refund.