



City of Mauldin Public Works Department

Recycling Change FAQ

Beginning November 13, 2023, the City of Mauldin will no longer service handheld recycle bins and will only service roll-away recycling carts.

If you currently have a handheld recycling bin and wish to continue utilizing the recycling service, you will need to purchase a Mauldin-issued roll-away recycling cart by Nov. 13. The cost of a roll-away recycling cart is \$50.

Question: How do I purchase a roll-away recycling cart?

Answer: There are two ways to purchase a recycling cart:

1. Buy a cart online: [Click here](#) and scroll down to “TRASH CANS/RECYCLE CARTS” and click on “ORDER TRASH CANS & RECYCLING CARTS”.
2. Buy a cart in person at the Business and Development Office at City Hall located at 5 E. Butler Rd. in Mauldin.

Question: How long will it take to receive a roll-away recycling cart?

Answer: Once your cart has been purchased, it will be delivered to your address within 2 to 3 business days.

Question: I can't afford the \$50 for a recycling cart right now. Do you offer a payment plan?

Answer: We don't offer payment plans, but if you can't afford a recycling cart or don't wish to purchase one, you can simply discontinue recycling services by no longer putting any recycling out for pickup. You are under no obligation to purchase a recycling cart unless you wish to continue recycling.

Question: What will happen if I continue to put my recycling in a handheld recycle bin on or after Nov. 13?

Answer: Handheld recycling bins can no longer be serviced, so any recycling materials in handheld bins will not be picked up.

Question: Why is the City making this change?

Answer: This change is being made because the Public Works Department is transitioning to a full fleet of side-arm trash trucks, which can only pick up roll-away recycling carts. Side-arm trash trucks are the most efficient and effective way for the Department to provide services to the public, in light of the rising cost of labor, recycling and insurance, as well as the number of homes the Public Works Department has to service in a given day.

Question: Why does the City charge residents for recycling carts?

Answer: The City of Mauldin pays to purchase recycling carts, so it would not be financially feasible to give them away to residents for free. The City sells recycling carts to residents at cost, and this is the only fee associated with the recycling service.

Question: I already have a roll-away recycling cart. Do I need to purchase a new one?

Answer: No, if you already have a roll-away recycling cart you do NOT need to purchase a new one.

Question: Now that I no longer need my handheld recycle bin, what should I do with it?

Answer: The bin is your property, and you can dispose of it as you wish. The bin is recyclable and can be placed inside a roll-away recycling cart for pick-up.

Question: I have questions that aren't answered here. Who should I contact?

Answer: Please contact the Public Works Department at (864) 289-8904 or mauldinpublicworks@mauldincitysc.com with any additional questions. You can also visit <https://cityofmauldin.org/public-works> for more information about recycling.

Thank you for your cooperation!