

# MAULDIN SPORTS CENTER

## Membership Guidelines

Facility and fitness guidelines, age restrictions & cancelation policy

1. **ALL MEMBERS** must check in at the front desk by scanning their member scan tag/app.
  - a. There will be a \$2 fee for a lost scan tag.
2. **Proper Etiquette is required while in MSC. MSC staff reserve the right to speak to a member regarding improper etiquette.**
  - a. Cell phone use is only permitted in the lobby area and cannot be taken on speaker phone.
  - b. Ear buds/headphones must be used on fitness floor & walking track.
  - c. No loud or intimidating behavior will be tolerated.
  - d. Smoking and tobacco use is prohibited. This includes vaping.
  - e. Weapons of any kind are prohibited.
  - f. Wipe down all equipment and re-rack all weights when you finish your work out.
3. **Proper attire is required. MSC staff reserve the right to speak to a member regarding improper attire.**
  - a. Closed-toe and soft-soled shoes are always required on the downstairs fitness floor, upstairs fitness room, basketball courts, rock wall and walking track. Those participating in fitness classes not requiring footwear may wear flip flops to class.
  - b. No pants/belts with buckles or snaps are permitted on the downstairs fitness floor.
  - c. Shirts are *always* required. All sports bras must be covered, and shorts must be of an appropriate length.
4. **Family memberships and single parent memberships, which include children must follow these rules:**
  - a. Fit Kids is for children potty trained and up to 14 years old. They must be checked in by a parent/guardian, while the parent/guardian works out in the facility. You may not leave your child(ren) alone anywhere else in the building.
    - i. **Note:** paying guests and memberships not including children can pay a \$5 Fit Kids fee per child per visit.
  - b. There is a 1 ½ hour limit on the time your child can stay in Fit Kids.
  - c. Family Fitness Orientation is required for ages 11 to 14. After completion, a parent/guardian must accompany them for access to cardiovascular equipment, basketball courts, group fitness classes and walking track.
    - i. **Note:** Children under the age of 15 may have access to free weights or circuit weights with a doctor's note.
  - d. Children ages 15 and older are allowed in the facility unaccompanied but must have a completed Health History form on file.
  - e. Children ages 11 to 14 may have access to the locker rooms with an accompanying adult. Children ages 6 or older must use gender specific locker and restroom facilities.

#### 5. Rock Wall

- a. Rock wall use is FREE for full memberships. A completed rock wall waiver is required for all eligible climbers before climbing. ALL children ages 14 and under MUST be accompanied by an adult.
- b. Call the front desk for rock wall availability. 864-335-4875.
- c. A guest fee of \$5 is required for guests to climb. A completed rock wall waiver is required. Guests under the age of 18 must have their parent/guardian present.

#### 6. Personal Training/Orientation Appointments

- a. A cancellation is required for all assessment/equipment orientations and personal training. If you fail to notify Mauldin sports Center or your trainer a minimum of 2 hours before your scheduled appointment, you *may* be charged a cancellation fee (\$20 for personal training appointments.)

#### **Membership Changes and Cancellation Guidelines:**

1. Memberships are non-transferable.
2. If your membership dues are drafted, a 20-day notice is required to cancel your membership.
3. Financial changes need to be made prior to your scheduled draft date. Drafts are continuous unless written notice of cancellation is given, or your monthly draft failed and has been remained open after 3 business days. The Billing Coordinator will cancel monthly draft payment after three declines.
4. Any changes made to a membership including cancelation, will require a Membership Cancelation Form through the front desk.
5. Freezing or extension of a membership needs prior approval from management. A written request will need to be given to MSC prior to approval.

#### **Guest Policy and Guidelines: MSC reserves the right to revoke guest and/or member privileges at any time.**

1. Local guests are welcome to ONE FREE visit PER YEAR. Guests must be 18 years or older to come in unaccompanied. **Anyone between the ages of 15 to 17 and 11 months must come in with an adult over the age of 21.**
2. ALL guests must sign a waiver form and must present a valid ID on their first visit.