

## Mauldin Sports Center Membership Information

### (cancellation policy, age restrictions, facility and fitness guidelines)

#### Guidelines:

1. All members must check in at the front desk by scanning their member scan tag. There will be a \$5 fee for a lost scan tag.
2. Guests are welcome to accompany members to MSC for ONE FREE VISIT PER YEAR. Guest must be 18 years or older to come in unaccompanied and 15 or older with an adult over the age of 21. Members are not limited to number of guests per year, but no more than 2 guests per visit.
3. ALL guests must sign a waiver form and must present a valid ID at their first visit. GUESTS ARE NOT ALLOWED TO PLAY BASKETBALL, this privilege is reserved for FULL memberships. MSC reserves the right to revoke guest and/or member privileges at any time.
4. Proper etiquette is required at all times while in MSC.
  - A. Cell phone use is only permitted in the lobby area.
  - B. Wipe down all equipment when you finish your workout.
  - C. No loud or intimidating behavior will be allowed.
  - D. No smoking or tobacco use is permitted. This includes vaping.
  - E. No weapons of any kind are permitted.
5. Proper attire is required at all times. MSC Staff reserve the right to speak to a member regarding improper attire.
  - A. Closed toe and soft soled shoes are required at all times on the downstairs fitness floor, upstairs fitness room and walking track. Those participating in fitness classes not requiring footwear, may wear flip flops to class.
  - B. No pants with buckles or snaps are permitted.
  - C. Shirts are required at all times. White, undershirt tank tops are not allowed. All sports bras must be covered and must wear appropriate length shorts.
  - D. Five Finger toe shoes are allowed.
6. Memberships with children must follow the rules listed.
  - A. Children potty trained and up must be checked in by a parent/guardian into Fit Kids, while the parent/guardian works out. You may not leave your child alone anywhere else in the building.
  - B. Parent/guardian is not permitted to leave MSC while their children are checked into Fit Kids.
  - C. There is a 90 minute limit on the time your child can stay in Fit Kids.
  - D. 11-14 years old can attend a Family Fitness class. This will give them access to the cardiovascular equipment, group fitness classes, and walking track, with an accompanying parent/guardian. (CHILDREN UNDER THE AGE OF 15 may have access to free weights or circuit weights, with a doctor's note and an accompanying adult)
  - E. Children ages 15+ are allowed in the facility without a parent, but must have a completed Health History form.
  - F. Children 11 and older may have access to the locker rooms with an accompanying adult. Children ages 6+ must use gender specific locker and restroom facilities.
7. Rockwall
  - A. Rockwall use is FREE if included in FULL memberships. A completed Rockwall Waiver is required for all eligible climbers before climbing.
  - B. ALL children ages 10 and under **MUST** be accompanied by an adult.
  - C. Rockwall is available only during designated climbing times.
  - D. A guest fee of \$5 is required for guests to climb. Completed Rockwall Waiver is required. Guests under the age of 18 must have their parent/guardian present.
8. Notify front desk of any injuries.
9. A cancellation is required for all assessment, nutrition, equipment, and personal training. If you fail to notify MSC or your trainer 2 hours before your scheduled appointment, you may be charged a cancellation appointment fee.  
(\$10 assessment/equipment appointments, \$20 nutrition/personal training appointments)
10. Lost and Found is located at the front desk.

#### Membership Changes and Cancellation Guidelines: MEMBERSHIPS ARE NON-TRANSFERRABLE

1. New memberships may be cancelled, with a full refund, if cancelled within the first 5 days.
2. If your membership dues are drafted, a 30 day written notice is required to cancel your membership. Financial changes need to be made prior to your scheduled draft date. Drafts are continuous unless written notice of cancellation is given.
3. If you pay annually, you may get a refund of monies paid for the time you have not used. This requires a 30 day notice.
4. You may freeze your FULL Membership (ONLY) for medical reasons or extended travel.